

Warranty -

Every Firefly Bicycles frame comes with a lifetime warranty for any defects in craftsmanship, and a five-year warranty for any material defects. For any claim, the owner and/or dealer are responsible for disassembling the bicycle and shipping it to Firefly for inspection and evaluation. Firefly will cover repair costs and return shipping on frames that justify a warranty claim.

The warranty does not cover malfunctions or failures that result from caused by abuse, misuse, or crashing. Firefly does not warrant frames if they have been altered in any way, including but not limited to such processes such as welding, brazing, filing, polishing, drilling, bead blasting, or anodizing, or through attempted repairs by any persons other than Firefly and its authorized agents. The Firefly warranty does not extend to parts on the bicycle manufactured by other people or companies.

If damage that is not covered under the Firefly warranty occurs, we can offer the customer wholesale pricing on a replacement or repair.

If damage covered under warranty does occur, we retain the right to replace or repair the frame as we see fit.

(Subject to change; last updated I/26/2016)